## Strategy development in the biowaste industry

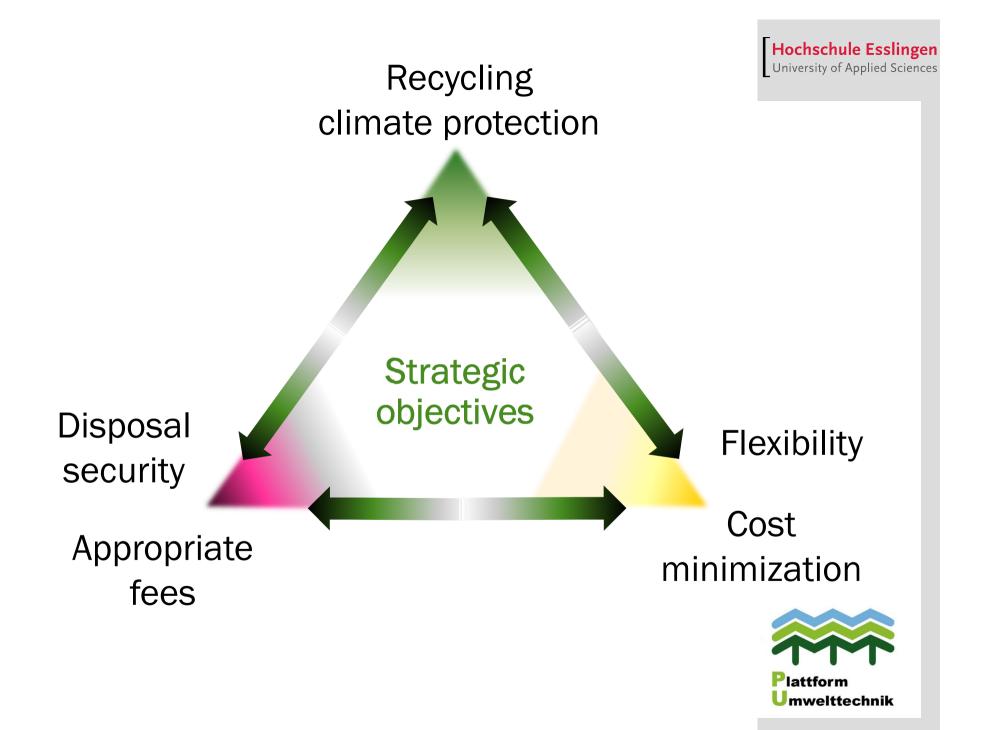
Prof. Dr.-Ing. Carla Cimatoribus Professor of Environmental Engineering University of Applied Sciences Esslingen



## Outline

- 1. Strategic objectives in the biowaste industry
- 2. Development of strategic indicators
- 3. Structural features
- 4. Impulse questions





# How do we measure the achievement of the goals?

- basis for every strategy development: data!!
- actual status is recorded
- target state is defined
- strategic indicators

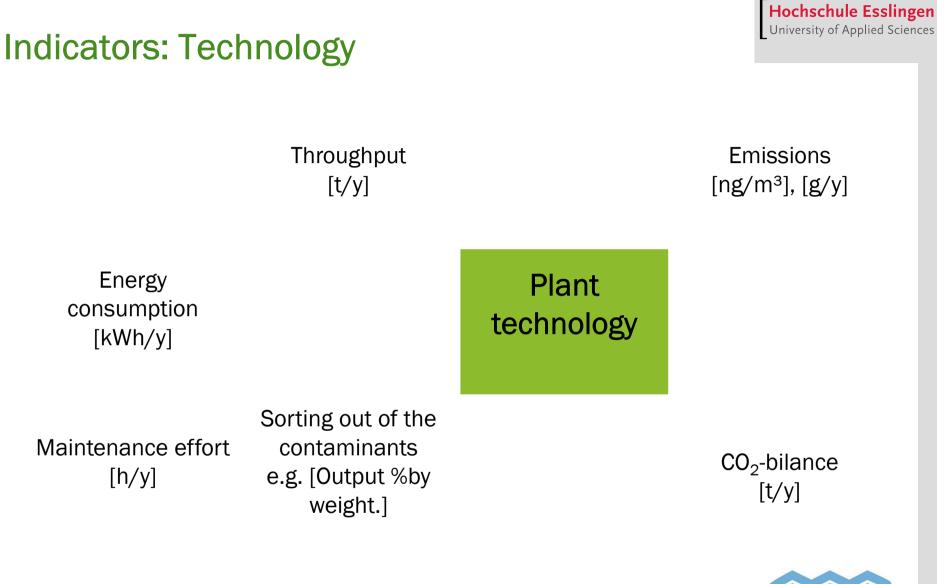
Goal	Area/Activity 1	Indicators [unit of measure!]	
	Area/Activity 2	Indicators [unit of measure!]	
			Plattform Umwelttechnil

Strategy: much more than just technology!

	Marketing	Collection	
Cost structure		Plant technology	Public relations work
Qualification	Product quality		Tolls



Hochschule Esslingen University of Applied Sciences



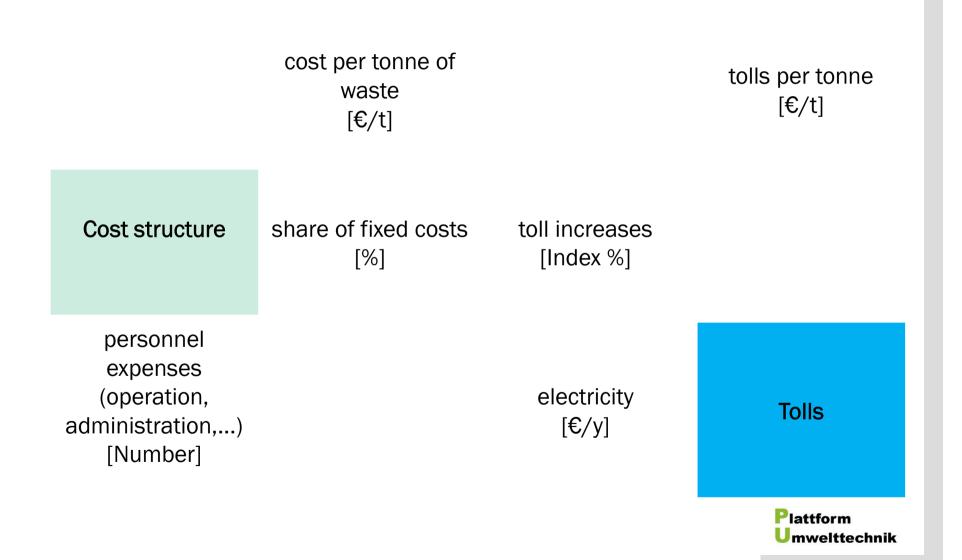


## **Indicators: Product**

public relations for proceeds from Marketing product marketing product sales [Number of Flyers] [€/a] proportion of share of finished storage capacity foreign substances compost [W] in the product [%] [%by weight] concentration of **Product**quality heavy metals [mg/g]



## **Indicators: Costs**



Hochschule Esslingen University of Applied Sciences

### **Indicators: Collection**

fuel consumption vehicle fleet [l/a]

#### Collection

potential of biowaste, green waste, organic waste [t/y]

shares in collection and return systems [t/y]

proportion of foreign substances [%by weight]

trend foreign substances [kg/y] vehicle fleet [Number of trucks, tonnage]



Hochschule Esslingen University of Applied Sciences

## **Indikatoren: Public relations**

customers complaints [Number/y] continious Infoflyers [Number/y]

residents Complaints [Number/y]

Public relations work

personnel expenses for public relations work [€/y]



## **Indicators:** Qualification

Network events ... like this! © [number/y] surveys operators according to training needs [%]

Hochschule Esslingen University of Applied Sciences

training operators [d/y] publications, practical guide, ... [number]

Qualification

False documentation [number, level of removal,...]



## Structural features and categories

Hochschule Esslingen University of Applied Sciences

• Meaningful comparison within categories:









## Strategizing

- defining goals
- identify strategic areas and activities
- set structural characteristics and categories
- set measurable indicators
- capture actual state
- ... from this: define target state and measures



Impulse questions for the workshop

Solid, comprehensive and comparable data are the most important basis for strategic decisions!

- 1. What are your business's objectives?
- 2. In which areas in your company do you see the greatest need for strategic indicators?
- **3.** What data and indicators could you identify with only a little effort?
- 4. With whom could you share and compare your experience and data?



## Thank you for your attention!

Prof. Dr.-Ing. Carla Cimatoribus

Professor of Environmental Engineering Hochschule Esslingen – University of Applied Sciences

Tel.: +49 (0) 711 397 3490 E-Mail: carla.cimatoribus@hs-esslingen.de www.hs-esslingen.de

